

QUALITY POLICY STATEMENT

At PJD Safety Supplies Ltd, our intent, responsibility, and policy are to supply and deliver safe, legal, and high-quality products to our customers. We are a progressive company committed to providing a reliable, efficient, and high-quality service that not only meets but exceeds customer expectations in a timely and cost-effective manner.

Our primary objective is customer satisfaction, and all staff support this goal through the implementation of a documented Quality Management System. This system is designed to meet the requirements of ISO 9001:2015 and the BRCGS Global Standard for Storage & Distribution.

The Managing Director holds overall responsibility for the development, implementation, and maintenance of the Quality Management System and is fully committed to providing the necessary resources—both human and financial—to support its success. This includes establishing effective communication channels, conducting regular reviews, and taking proactive measures to drive continuous improvement.

The senior management team actively encourages and promotes a positive culture of product safety and quality throughout the business. This is achieved through open communication, targeted training, employee feedback, and performance measurement.

We have established robust review mechanisms to monitor the effectiveness of our processes and ensure the ongoing development of our operations. Our commitment to continuous improvement is embedded within our business practices, ensuring we consistently meet the evolving needs of our customers and maintain the highest standards of quality and safety.

A handwritten signature in black ink, appearing to read 'Daryl Coote', is written over a horizontal line.

Managing Director: Daryl Coote